

# powerful, flexible, custom solution lets us provide great customer service



[Claims Home Page](#) | [Submit VSI Claim](#) | [Search Closed Claims](#) | [Premium Home Page](#) | [Your Login Info](#)

Hit the "Submit VSI Claim" button above to start the loss notice wizard.

[Pending Bank Response](#) | [Open Claims](#) | [Un-submitted Claims](#)

CLAIMS PENDING BANK RESPONSE

|  | 0 of 0 |  | 0 Items | 10 /Page |

Claim #	Status	Borrower	Date Filed	Last Activity	Loan Balance	Last Activity	Collateral

"First thing you see when you log in are any claims awaiting action from your staff"

"You can quickly see open claims and claims that were interrupted prior to completion; go back up to 30 days later and submit"

"Ask a question about any claim, review submitted information via easy to view tabs or check on claim payments at any time."

Ask a Question/Send a Comment

[Claim Summary](#) | [Notes/Activities](#) | [Borrower](#) | [Collateral](#) | [Loan](#) | [Insurance Coverage](#) | [Documents](#) | [Claim Payments](#) | [Claim Set](#)

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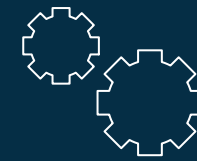
Note Summary	Note Detail	Add User	Add Date	Change User	Change Date
New Loss Notice Submitted	Loss Notice Uploaded by DOMERI01.	Systematic Entry	7/27/2011	Systematic Entry	7/27/2011
Document Uploaded	Bank Docs Uploaded by lrmjal1111.	Systematic Entry	7/27/2011	Systematic Entry	7/27/2011
Claim opened	\$500 deductible	Jeanne Aldridge	7/28/2011	Jeanne Aldridge	7/28/2011
Document Uploaded	Bank Docs Uploaded by lrmjal1111.	Systematic Entry	7/28/2011	Systematic Entry	7/28/2011
Appraiser assigned	PDA - Worcester MA	Jeanne Aldridge	7/28/2011	Jeanne Aldridge	7/28/2011

"The system automatically logs when certain activity takes place and allows Lenders Risk Management staff to add custom comments to claims that you can see in real time, allowing you to track your claim every step of the way."



"A purpose built claim wizard walks you through each step of filing a claim"

"Control by login which team members can file claims and what type, allowing you to easily track activity by branch, state or subsidiary"



## CUSTOM PLATFORM

We didn't start out with an off the shelf insurance product and make it work with VSI / LSI claims, we built one from scratch to provide real time responsive support to our lenders. Being purpose built, you'll find an easy to use claim wizard that walks through every step.



## WEB SOLUTION

Utilizing the latest platform tools of IIS, Microsoft SQL server and AJAX you'll find our web based system easy to use, flexible and with claim status notes updated in real time. If you upload your documents and send payments via ACH you can have a paperless solution.



## SECURE AND FLEXIBLE

Since we track each user by a unique login, we can restrict by user login what that user can do. This allows you the lender to group users by who can remit premiums by location or organization, and who can submit claims by location, claim type or organization.